

THIRUVALLUVAR UNIVERSITY SERKKADU, VELLORE-632115

M.B.A. HUMAN RESOURCE MANAGEMENT

SYLLABUS

FROM THE ACADEMIC YEAR 2023 - 2024

MBA., HUMAN RESOURCE MANAGEMENT (FULLTIME)

Choice Based Credit System

Program Educational Outcomes;

- **PEO 1 Employability**: To develop students with industry specific knowledge & skills to meet the industry requirements and also join Public sector undertaking through competitive examinations.
- **PEO 2 Entrepreneur:** To create effective business service owners, with a growth mindset by enhancing their critical thinking, problem solving and decision-making skills.
- **PEO3 Research and Development:** To instill and grow a mindset that focusses efforts towards inculcating and encouraging the students in the field research and development.
- **PEO 4 Contribution to Business World:** To produce ethical and innovative business professionals to enhance growth of the business world.
- **PEO 5 Contribution to the Society:** To work and contribute towards holistic development of society by producing competent MBA professionals.

Program Outcomes:

- **PO1: Problem Solving Skill:** Application of tools & techniques relevant to management theories and practices in analyzing & solving business problems.
- **PO2: Decision Making Skill:** Fostering analytical and critical thinking abilities for data-based decision making.
- **PO3: Ethical Value:** Ability to develop value based leadership attributes.
- **PO4:** Communication Skill: Ability to understand, analyze and effectively communicate global, economic, legal and ethical aspects of business.
- **PO5:** Individual and Team Leadership Skill: Ability to be self-motivated in leading & driving a team towards achievement of organizational goals and contributing effectively to establish industrial harmony.
- **PO6:** Employability Skill: Foster and enhance employability skills through relevant industry subject knowledge.
- PO7: Entrepreneurial Skill: Equipped with skills and competencies to become a global entrepreneur.

PO8: Contribution to Society: Strive towards becoming a global influencer and motivating future generation towards building a legacy that contributes to overall growth of humankind.

PEO – PO MAPPING

	PO 1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
PEO 1	Y	Y	Y	Y	Y	Y	Y	Y
PEO 2	Y	Y	Y	Y	Y		Y	Y
PEO3	Y	Y	Y	Y	Y	Y		у
PEO 4	Y	Y	Y	Y	Y	Y	Y	Y
PEO 5	Y	Y	Y	Y	Y	Y	Y	Y

Y - Yes

FIRSTSEMESTER

S.NO	Study Component	Ins.	credit	Title of the paper	Maxi	mum M	arks
	Course title	Hrs/week					
					CIA	Uni.	Total
						Exam	
1	Core – I	7	5	Management Principles and Business Ethics	25	75	100
2	Core – II	7	5	Quantitative Techniques and Research Methods in Business	25	75	100
3	Core – III	6	4	Managing Organisational Behaviour	25	75	100
4.	Elective I Discipline centric	5	3	Human Resource development	25	75	100
5	Elective –II Generic	5	3	Performance management	25	75	100
		30	20				

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Subject Code	Subject Name	Category	L	Т	P	o	Credits	Inst. Hours	CIA	External	Total	
	Management Principles and Business Ethics	Core	4	-	-	-	4	60	25	75	100	
	Course Obj	ectives								1		
1	To familiarize the students to the bin understanding how an organizat			_	of n	nan	age	ment	in o	rder to	aid	
2	To provide insights on Planning &	Decisio	on N	Лak	ing							
3	To throw light on Organizing, Mar	aging (Cha	nge	and	l In	nova	ation				
4	To elucidate on Leadership, Comm											
5	To create awareness and imp Responsibility.	ortance	0	f I	3usi	nes	s I	Ethics	s ar	nd So	cial	
	SYLLABUS											
UNIT	Details/							No. d	- 1	Course Objectives		
I	Introduction: Nature of Management Foundations of Management Management Management Skills-The Evolution of Management Though Tasksofa Professional Manager — Organization of Management — Systems Approach to in Management — Disaster Management	anageria ht– anizatio Manage	onal mer	Func Cult	etion ture Lev	- vels		12		С	1	
II	Planning & Decision Making: Process – Scope and Limitations – S Term Planning – Flexibility Characteristics of aSound Plan Objectives (MBO). Strates ProcessDecision MakingPro Business Models	Short To in – Mar gic	erm Pla nage Ma	and nnii eme inag	l Lo ng nt gem	ng By ent		12		C	2	
III	Design - Authority DelegationofAuthorityandDecentral InterdepartmentalCoordinator—emer corporate Structure, Strategy and TechnologyonOrganizationaldesign Mechanisticvs.AdoptiveStructures— FormalandInformalOrganization.Sp	Business Models Nature of Organizing: Organization Structure and Design - Authority Relationships - DelegationofAuthorityandDecentralization— InterdepartmentalCoordinator—emerging Trends in corporate Structure, Strategy and Culture — Impact of TechnologyonOrganizationaldesign— Mechanisticvs.AdoptiveStructures— FormalandInformalOrganization.Spanofcontrol— ProsandConsofNarrowandWideSpansofControl—							Organizing: Organization Structure and - Authority Relationships – ofAuthorityandDecentralization— mentalCoordinator—emerging Trends in Structure, Strategy and Culture – Impact of yonOrganizationaldesign— cvs.AdoptiveStructures— InformalOrganization.Spanofcontrol— nsofNarrowandWideSpansofControl—			3
IV	Leadership and Control: Leader Leadership and Communication. Control: Conceptof Control—				hes	to		12		С	4	

	ApplicationoftheProcessofControlatDifferentLevelsofM anagement(top,middleandfirstline).PerformanceStandar ds-MeasurementsofPerformance – Remedial Action - An Integrated Control system in an Organization –		
	Management by Exception (MBE) –		
V	Business Ethics: Importance of Business Ethics – Ethical Issues and Dilemmas inBusiness - Ethical Decision Making and Ethical Leadership – Ethics Audit - BusinessEthicsand-CSRModels.	12	C5
	Total	60	
	Course Outcomes		
Course Outcomes	On completion of this course, students will;	Progran	n Outcomes
CO1	Possess the knowledge on the basic concepts of management and understand how an organization functions.	PO4,	PO6, PO8
CO2	Possess knowledge on planning & decision making.	PC	1, PO2
CO3	Have insights on organizing, managing change and Innovation	PO5,	PO6, PO7
CO4	Learn leadership, communication and controlling skills.	PC	94, PO5
CO5	Have better understanding on business ethics and social responsibility.	PC	93, PO8
	Reading List		
1.	https://deb.ugc.ac. In		
2.	http://www.managementconcepts. Com		
3.	International journal of Management Concepts and Philosoph	hy	
4.	Journal of Management, Sage Publications		
	References Books Mukherjee, K., Principles of Management, 2 nd Edition, Tata	MaCassa	TT:11
1.	Education Pvt. Ltd., 2009		
2.	S. K. Mandal., Management Principles and practice, 3 rd Edir Publishing House, Jan.2011.		
3.	Griffin, R. W., Management, 11 th Edition, South-Western January 2018.	_	
4.	Koontz, H. and Weihrich, H., Essentials of Management Perspective, 11 th Edition, Tata McGraw Hill Education Priv		
5.	Certo, S C. and Certo, T, Modern Management, 13 th Ed January 2014.		
6.	Robbins, S and Coulter, M, 11 th Edition, Management, edition, January 2012		·
7.	Shaikh Ubaid, Disaster Management, Technical publication	s, 1 st editi	on, 2020

	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8
CO 1				2		2		2

CO 2	2	3						
CO 3					2	2	2	
CO 4				3	3			
CO 5			3					3

3-Strong 2-Medium 1-Low

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Subject Code	Subject Name	Category	L	Т	P	O	Credits	Inst. Hours	CIA	External	Total
	Quantitative Techniques and Research Methods in Business	Core	3	1	-	-	4	60	25	75	100
	Course Obj	ectives									
1	To provide the students with an inhow probability calculations may fac	troduct							ry ar	nd disc	cuss
2	To construct a coherent research preview, research questions, ethical co	oroposa onsider	l tha	at i ns a	nclund 1	ıdes met	an hod	abst ology	7.		
3	To understand the basic statistic qualitative and quantitative data.										
4	To recognize the principles and chatechniques.										
5	To become familiar with the proces problem		ıftin	g a	rep	ort	that	t pose	es a s	signific	eant
	SYLLABI	US					1 ,		•		
UNIT	Details						1	No. o Hour	- 1	Cou Objec	
I		oisson in Bu heorem under egret I	and sine a ri Turv	No ess and sk vitz	rma an it an an	al d s d d		17		C	1
II	Laplace Criteria in Business and Decision Making - Decision tree. Research Methods: Research - Definition - Research Process - Research Design - Definition- Types Of Research Design - Role of Theory in Research - Variables in Research - Objectives - Hypothesis - Types of Data; Preliminary Vs Secondary- Methods of Primary Data Collection; Survey, Observation, Experiments - Construction Of Questionnaire - Questionnaire Schedule- Validity and Reliability of Instruments - Types of Scales; Nominal, Ordinal, Interval - Types of Attitude Measurement Scales - Sampling Techniques; Probability And Non probability Techniques- Optimal Sample Size determination.							10		C	2
III	Data Preparation and Analysis: Editing –Coding- Data Entry- Data							15		С	3

	Of Hypothesis Univariate and Bivariate Analysis - Parametric And Nonparametric Tests and Interpretation of Test Results- Chi-Square Test-Correlation; Karl Pearson's Vs Correlation Coefficient and Spearman's Rank Correlation- Regression Analysis - One Way and Two Way Analysis of Variance.		
IV	Multivariate Statistical Analysis: Exploratory and Confirmatory Factor Analysis -Discriminant Analysis-Cluster Analysis -Conjoint Analysis -Multiple Regression- Multidimensional Scaling- Their Application In Marketing Problems -Application of Statistical Software For Data Analysis-SEM Analysis	09	C4
V	Report Writing and Ethics in Business Research: Research Reports- Different Types -Report Writing Format- Content of Report- Need For Executive Summary- Chapterization -Framing the Title of the Report- Different Styles Of Referencing -Academic Vs Business Research Reports - Ethics In Research.	09	C5
	Total	60	
	Course Outcomes	Т	
Course Outcomes	On completion of this course, students will;	Program	Outcomes
CO1	Be able to develop problem-solving techniques needed to accurately calculate probabilities.	PO1, PO	2, PO6, PO7
CO2	Be able to devise research methods, techniques and strategies in the appropriate manner for managerial decision making and conduct research for the industry.	PO	4, PO6
CO3	Be able to apply and interpret the different types of quantitative and qualitative methods of data analysis.	PO	4, PO6
CO4	Be able to use multivariate techniques appropriately, undertake multivariate hypothesis tests, and draw appropriate conclusions.	PO	4, PO6
	Be able to present orally their research or a summary of another's research in an organized, coherent, and		4, PO6

	Reading List
1	https://www.dartmouth.edu/~chance/teaching_aids/books_articles/probability_book
1.	/amsbook.mac.pdf
2.	https://study.com/academy/topic/probability.html
3.	https://onlinecourses.nptel.ac.in/noc18_ma07/preview
4.	https://hbr.org/1964/07/decision-trees-for-decision-making
	References Books
1.	Kumar, R., Research Methodology: A Step-by-Step guide for Beginners, Sage,
1.	South Asia, 4th Edition, 2014.
2.	Srivastava, T.N. and Rego, S., Statistics for Management, 2nd Edition, Tata
۷.	McGraw Hill, 3rd Edition, 2016.
3.	Cooper, D.R., Schindler, P. And Business Research Methods, Tata- McGrew
J.	Hill,12th Edition, 2012.
4.	Cooper, D.R., Schindler, P. and Sharma, J.K., Business Research Methods,11th
T.	Edition, Tata-McGraw Hill, 12 th Edition, 2018.
5.	Johnson, R.A., and Wichern, D.W., Applied Multivariate Statistical Analysis,
٦.	PHI Learning Pvt. Ltd., 6 th Edition, 2012.
6.	Anderson, Sweeny, Williams, Camm and Cochran, Statistics for business and
0.	Economics, Cengage Learning, New Delhi, 13th Edition, 2017

	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8
CO 1	3	3				3	3	
CO 2				3		3		
CO 3				2		2		
CO 4				2		2		
CO 5				2		3		

3-Strong 2-Medium 1-Low

								e		Marl	KS
Subject Code	Subject Name	Category	L	Т	P	O	Credits	Inst. Hours	CIA	External	Total
	Managing Organizational Behaviour	Core	4	-	-	-	4	60	25	75	100
	Course Obj	ectives				I		l	1		
1	To familiarize the students to the Behaviour in order to aid in un organization.										
2	To provide insights on Individual values and motivation									Attitu	ides
3	To throw light on Group Dynamics a								ion		
4	To elucidate on Leadership, Politics,								1 7	. 11'	
5	To create awareness and importance				SS 8	and	Em	otion	ai In	tellige	nce
	and its influence on employees in an SYLLABU		zatio	on.							
UNIT	Details	<u> </u>						No. o Hour		Cou Objec	
I	Introduction to Organization Historical background of OB - Contributing disciplines - to challenges and opportunities for O Individual Behaviour. Theory Organizational Citizenship Behaviour	ncept R the fi B, fou soci	eld nda	anc of tion	e o OB	f s, f		12		C	1
II	Individual Difference - Personality determinants of personality – theorie type of theories – trait theory – psych social learning theory – Erikson's star Development Chris Argyris Immatur Continuum. Personality – Job fit. Perception: Meaning Process – Fact perception – Attribution theory Learning: Classical, Operant and Social Approaches – Managerial implication Attitudes and Values: – Component Behaviour relationship, formation, volumentation: Early Theories of Motion of needs theory, Theory X and The theory, McClelland's theory Contemporary theories of motive Determination theory, Job Engager theory, Self – efficacy theory, Re – in	es of perho analyages of rity to More influences. Social Cons. Social Cons.	rson ytic Pers Matu luen ude - H Tw need -	alit the sona urity acing tive	y – ory ality g rch acto and f tttin	y r d - g		12		C	2

	Equity theory, Expectancy theory.		
III	Group Dynamics – Foundations of Group Behaviour – Group and Team - Stages of Group Development– Factors affecting Group and Team Performance - Group Decision making Interpersonal Communication – Communication Process – Barriers to Communication– Guidelines for Effective Communication	12	С3
IV	Leadership – Trait, Behavioural and Contingency theories, Leaders vs Managers Power and Politics: Sources of Power – Political Behaviour in Organizations – Managing Politics. Conflict and Negotiation: Sources and Types of Conflict –Negotiation Strategies – Negotiation Process.	12	C4
V	Work Stress: Stressors in the Workplace – Individual Differences on Experiencing Stress - Managing Workplace Stress. Organizational Culture and Climate: Concept and Importance – Creating and Sustaining Culture. Emotional Intelligence, Work Life Integration Practices. Knowledge based enterprise- systems and Processes; Networked and virtual organizations.	12	C5
	Total	60	
	Course Outcomes		
Course Outcomes	On completion of this course, students will;	Program	Outcomes
	Possess the knowledge on the basic concepts of		204
CO1	managing Organizational Behaviour in order to aid in	I	PO4
CO1	managing Organizational Behaviour in order to aid in understanding how an men behave in an organization Possess knowledge on Individual Differences,		3, PO6
	managing Organizational Behaviour in order to aid in understanding how an men behave in an organization	PO	
CO2	managing Organizational Behaviour in order to aid in understanding how an men behave in an organization Possess knowledge on Individual Differences, perception, learning, Attitudes values and motivation Have insights on Group Dynamics and Interpersonal	PO2, I	3, PO6
CO2 CO3	managing Organizational Behaviour in order to aid in understanding how an men behave in an organization Possess knowledge on Individual Differences, perception, learning, Attitudes values and motivation Have insights on Group Dynamics and Interpersonal Communication Learn Leadership, Politics, Conflicts and Negotiation. Have better understanding on work stress and Emotional Intelligence and its influence on employees in an organization.	PO2, I	3, PO6 PO4, PO5
CO2 CO3 CO4 CO5	managing Organizational Behaviour in order to aid in understanding how an men behave in an organization Possess knowledge on Individual Differences, perception, learning, Attitudes values and motivation Have insights on Group Dynamics and Interpersonal Communication Learn Leadership, Politics, Conflicts and Negotiation. Have better understanding on work stress and Emotional Intelligence and its influence on employees in an organization. Reading List	PO2, I	3, PO6 PO4, PO5 PO5
CO2 CO3 CO4 CO5	managing Organizational Behaviour in order to aid in understanding how an men behave in an organization Possess knowledge on Individual Differences, perception, learning, Attitudes values and motivation Have insights on Group Dynamics and Interpersonal Communication Learn Leadership, Politics, Conflicts and Negotiation. Have better understanding on work stress and Emotional Intelligence and its influence on employees in an organization. Reading List www.himpub.com	PO2, I	3, PO6 PO4, PO5 PO5
CO2 CO3 CO4 CO5	managing Organizational Behaviour in order to aid in understanding how an men behave in an organization Possess knowledge on Individual Differences, perception, learning, Attitudes values and motivation Have insights on Group Dynamics and Interpersonal Communication Learn Leadership, Politics, Conflicts and Negotiation. Have better understanding on work stress and Emotional Intelligence and its influence on employees in an organization. Reading List www.himpub.com https://iedunote.com.organisational-behaviour	PO2, I	3, PO6 PO4, PO5 PO5
CO2 CO3 CO4 CO5	managing Organizational Behaviour in order to aid in understanding how an men behave in an organization Possess knowledge on Individual Differences, perception, learning, Attitudes values and motivation Have insights on Group Dynamics and Interpersonal Communication Learn Leadership, Politics, Conflicts and Negotiation. Have better understanding on work stress and Emotional Intelligence and its influence on employees in an organization. Reading List www.himpub.com	PO2, I	3, PO6 PO4, PO5 PO5
CO2 CO3 CO4 CO5	managing Organizational Behaviour in order to aid in understanding how an men behave in an organization Possess knowledge on Individual Differences, perception, learning, Attitudes values and motivation Have insights on Group Dynamics and Interpersonal Communication Learn Leadership, Politics, Conflicts and Negotiation. Have better understanding on work stress and Emotional Intelligence and its influence on employees in an organization. Reading List www.himpub.com https://iedunote.com.organisational-behaviour	PO2, I	3, PO6 PO4, PO5 PO5
CO2 CO3 CO4 CO5	managing Organizational Behaviour in order to aid in understanding how an men behave in an organization Possess knowledge on Individual Differences, perception, learning, Attitudes values and motivation Have insights on Group Dynamics and Interpersonal Communication Learn Leadership, Politics, Conflicts and Negotiation. Have better understanding on work stress and Emotional Intelligence and its influence on employees in an organization. Reading List www.himpub.com https://iedunote.com.organisational-behaviour www.yourarticlelibrary.com/organisation/	PO. PO2, I	3, PO6 PO4, PO5 PO5 6, PO8

2.	C.B.Guptha, A Textbook Of OrganisationalBehaviours ,S.Chand& Company,2019								
3.	K. Aswattappa, OrganisationalBehaviour, Himalaya Publishing House, 12th								
3.	Edition, 2016.								
4	Luthans, F. Organizational Behaviour, 12th Edition, Tata McGraw Hill Education,								
4.	2017.								
5.	McShane, S.L., Von Glinow, M.A., and Sharma, R.R., Organizational Behaviour,								
3.	5th Edition, Tata McGraw-Hill Education Pvt. Ltd., 2011.								
-	Stephen P. Robins, Timothy A. Judge and Neharika Vohra, Essentials of								
6.	OrganisationalBehaviour, 18th Edition, Pearson Education, 2019.								

	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8
CO 1				2				
CO 2			3			3		
CO 3		3		3	3			
CO 4					3			
CO 5						3		2

3-Strong 2-Medium 1-Low

								I		Mark	KS
Subject Code	ject Code Subject Name		L	T	P	O	C r e d i t s	n s t H o u r s	C I A	E x t e r n a	T o t a l
	Human Resources Development	Elective	3	-	-	1	3	3	25	75	100
	1	Objectives									
1	To understand the requirement	ts of HRD	Pro	ofes	sio	nal	in th	ne pr	esent	conte	ent
1	with the developmental perspe										
2	To analyse and explore the mo and Learning.	dels and fa	ctor	s in	flue	enci	ng e	mplo	yee	behav	ior
3	To explore the developing needs of Human capacity and its initiatives.								pact	of HF	RD
4	To understand the training need & explore the technique for development.										
5	To explore the recent trends in career planning & develop										
UNIT	Details								f s	Cou Objec	
I	Introduction: Definition, Scope and objectives - Evolution of HRD - Developmental Perspective of HRD - HRD at macro and micro levels: Outcomes of HRD in the National and Organizational contexts. Qualities and Competencies required in a HRD professional. Importance of HRD in the Present Context. Development of HRD Movement in India. Difference between HRM and HRD Organisation of							9		C	1
II	HRD Function. Human Resource Development System: HRD Mechanisms – Climate and Culture – Influences of Employee Behaviour – Model of Employee Behaviour – External and Internal Factors Influencing Employee Behaviour. Learning and HRD: Learning Principles – Maximizing Learning – Individual Differences in the Learning Process – Learning Strategies and Styles – Recent Developments in Instructional and Cognitive Psychology.							9		C2	2
III	Developing Human Capacity: Values - Skills of Human Relational Loyalty and Commitment - Tra	tions - Res	pon	sive	nes	ss -		9		C.	3

Course Outcomes CO2 CO3 CO4 CO5 F	valuating HRD: Human Resource Accounting - HR udit and Benchmarking - Impact Assessment of HRD itiatives on the bottom-line of an organization. raining and Development: Meaning and Scope of mining - education and development; Training need ralysis - Types of training Internal and external - On - b Training & Job shadowing, SGTA- Outbound raining - Attitudinal training - Principles Involved in relection of Training Method - Techniques of Training rifferent Levels - Training effectiveness. reer Planning and Development: Definition - rectives - importance - career development - Career red defining- principles of theories career planning - responsible in HRD: Training for trainers and HRD refersionals - Goal-directed work system behavior- responsible Human Development- Promoting Research HRD. Total Course Outcomes	9 9	C4			
IV jo Tr Se D Ca ob par ste V Ro pr D Su in CO2 If CO3 CO4 If CO5 If	udit and Benchmarking - Impact Assessment of HRD itiatives on the bottom-line of an organization. raining and Development: Meaning and Scope of mining - education and development; Training need talysis - Types of training Internal and external - On - b Training & Job shadowing, SGTA- Outbound raining - Attitudinal training - Principles Involved in election of Training Method - Techniques of Training ifferent Levels - Training effectiveness. Treer Planning and Development: Definition - principles of theories career planning - principles of theories career planning - principles of theories career planning - principles in HRD: Training for trainers and HRD offessionals - Goal-directed work system behavior-ynamics of HR & Employee Engagement-ustainable Human Development- Promoting Research HRD. Total	9				
In In In In In In In In	raining and Development: Meaning and Scope of aining - education and development; Training need alysis - Types of training Internal and external – On - b Training & Job shadowing, SGTA- Outbound raining - Attitudinal training - Principles Involved in election of Training Method – Techniques of Training ifferent Levels - Training effectiveness. Teer Planning and Development: Definition - jectives – importance – career development – Career the defining- principles of theories career planning – ps involved – succession planning. Tecent Trends in HRD: Training for trainers and HRD offessionals – Goal-directed work system behavior-ynamics of HR & Employee Engagement-instainable Human Development- Promoting Research HRD. Total	9				
Transition Tra	raining and Development: Meaning and Scope of aining - education and development; Training need alysis - Types of training Internal and external – On - b Training & Job shadowing, SGTA- Outbound raining - Attitudinal training - Principles Involved in election of Training Method – Techniques of Training ifferent Levels - Training effectiveness. Teer Planning and Development: Definition - jectives – importance – career development – Career the defining- principles of theories career planning – ps involved – succession planning. Teecent Trends in HRD: Training for trainers and HRD offessionals – Goal-directed work system behavior-ynamics of HR & Employee Engagement-instainable Human Development- Promoting Research HRD. Total	9				
Tra ar	raining - education and development; Training need ralysis - Types of training Internal and external – On - b Training & Job shadowing, SGTA- Outbound raining - Attitudinal training - Principles Involved in election of Training Method – Techniques of Training referent Levels - Training effectiveness. Freer Planning and Development: Definition - principles of theories career planning – principles of theories career planning – principles of theories career planning – principles in HRD: Training for trainers and HRD refersionals – Goal-directed work system behavior-ynamics of HR & Employee Engagement-ustainable Human Development- Promoting Research HRD. Total	9				
IV jo Tri Se D Ca obj par ste V Re pr D St in Course Outcomes CO1 CO2 If CO3 CO4 I CO5	railysis - Types of training Internal and external – On - b Training & Job shadowing, SGTA- Outbound raining - Attitudinal training - Principles Involved in election of Training Method – Techniques of Training ifferent Levels - Training effectiveness. Treer Planning and Development: Definition - jectives – importance – career development – Career th defining- principles of theories career planning – ps involved – succession planning. Training for trainers and HRD ofessionals – Goal-directed work system behavior-ynamics of HR & Employee Engagement-ustainable Human Development- Promoting Research HRD. Total	9				
IV jo Tr Se D Ca ob part ste V Re pr D Su in Course Outcomes CO1 U CO2 Ir CO3 U CO4 U CO5 Ir CO5	b Training & Job shadowing, SGTA- Outbound raining - Attitudinal training - Principles Involved in election of Training Method – Techniques of Training ifferent Levels - Training effectiveness. Interest Planning and Development: Definition - Jectives – importance – career development – Career the defining- principles of theories career planning – ps involved – succession planning. Jecent Trends in HRD: Training for trainers and HRD offessionals – Goal-directed work system behavior-ynamics of HR & Employee Engagement-instainable Human Development- Promoting Research HRD. Total	9				
Course Outcomes CO2 CO3 CO4 CO5	raining - Attitudinal training - Principles Involved in election of Training Method – Techniques of Training ifferent Levels - Training effectiveness. Ireer Planning and Development: Definition - jectives – importance – career development – Career th defining- principles of theories career planning – ps involved – succession planning. Eccent Trends in HRD: Training for trainers and HRD ofessionals – Goal-directed work system behavior-ynamics of HR & Employee Engagement-ustainable Human Development- Promoting Research HRD. Total	9				
Course Outcomes CO2 CO3 CO4 CO5	election of Training Method – Techniques of Training ifferent Levels - Training effectiveness. Ireer Planning and Development: Definition - jectives – importance – career development – Career th defining- principles of theories career planning – ps involved – succession planning. Jecent Trends in HRD: Training for trainers and HRD offessionals – Goal-directed work system behavior- ynamics of HR & Employee Engagement- instainable Human Development- Promoting Research HRD. Total	·	C5			
Course Outcomes CO2 CO3 CO4 CO5	ifferent Levels - Training effectiveness. Ireer Planning and Development: Definition - jectives – importance – career development –Career th defining- principles of theories career planning – ps involved – succession planning. ecent Trends in HRD: Training for trainers and HRD ofessionals – Goal-directed work system behavior- ynamics of HR & Employee Engagement- istainable Human Development- Promoting Research HRD. Total	·	C5			
Course Outcomes CO2 CO3 CO4 CO5	reer Planning and Development: Definition - jectives – importance – career development –Career th defining- principles of theories career planning – ps involved – succession planning. ecent Trends in HRD: Training for trainers and HRD ofessionals – Goal-directed work system behavior- ynamics of HR & Employee Engagement- ustainable Human Development- Promoting Research HRD. Total	·	C5			
V Reserve Course Cours	jectives – importance – career development –Career th defining- principles of theories career planning – ps involved – succession planning. ecent Trends in HRD: Training for trainers and HRD ofessionals – Goal-directed work system behavior-ynamics of HR & Employee Engagement-ustainable Human Development- Promoting Research HRD. Total	·	C5			
Course Outcomes CO2 CO3 CO4 CO5	th defining- principles of theories career planning – ps involved – succession planning. ecent Trends in HRD: Training for trainers and HRD ofessionals – Goal-directed work system behavior-ynamics of HR & Employee Engagement-astainable Human Development- Promoting Research HRD. Total	·	C5			
Course Outcomes CO2 CO3 CO4 CO5	ps involved – succession planning. ecent Trends in HRD: Training for trainers and HRD ofessionals – Goal-directed work system behavior- ynamics of HR & Employee Engagement- ustainable Human Development- Promoting Research HRD. Total	·	C5			
Course Outcomes CO2 CO3 CO4 CO5	ecent Trends in HRD: Training for trainers and HRD ofessionals – Goal-directed work system behavior-ynamics of HR & Employee Engagement-ustainable Human Development- Promoting Research HRD. Total	·	C5			
Course Outcomes CO1 CO2 CO3 CO4 CO5	ofessionals – Goal-directed work system behavior- ynamics of HR & Employee Engagement- ustainable Human Development- Promoting Research HRD. Total	·	C3			
Course Outcomes CO1 U CO2 II CO3 U CO4 U CO5	ynamics of HR & Employee Engagement- ustainable Human Development- Promoting Research HRD. Total	45				
Course Outcomes CO1 CO2 CO3 CO4 CO5	istainable Human Development- Promoting Research HRD. Total	45				
Course Outcomes CO1 CO2 CO3 CO4 CO5	HRD. Total	45				
Course Outcomes CO1 CO2 I CO3 CO4 I CO5	Total	45				
CO2 II CO3 U CO4 U CO5 II CO5		43				
CO2 II CO3 U CO4 U CO5 II CO5	Course Outcomes					
CO2 II CO3 U CO4 U CO5 II CO5						
CO1 U CO2 II CO3 U CO4 U CO5	On completion of this course, students will;	Progran	n Outcomes			
CO2 II lo CO3 U CO4 U CO5	Understand the need of the HRD professionals. PO1, PO8					
CO2 10 CO3 U CO4 U	ntegrate the concept and practical implication of	D.C.	2 20 5			
CO3 U CO4 U	earning & behavior.	PO.	3, PO5			
CO4 U	Understand the developing need of Human capacity.	PO.	3, PO5			
CO5	Understand Training need & its development.		PO2, PO4			
	Have a better understanding of career planning &					
	evelopment.	PO6, I	PO7, PO8			
	Reading List	•				
1 Bi	rian Becker, Mark Huselid, Dave Ulrich, 'The HR Scored	card', Harv	ard			
1. B	usiness School Press.					
2. K	irsten & Martin Edwards, 'Predictive HR Analytics: Mas	tering the	HR			
2. M	etric', Kogan Page.					
	irsWayneCascio, John Boudreau, 'Investing in people. Fi	inancial Im	pact of			
Э. Н	uman Resource Initiatives'.					
4. To	omas Chamorro-Premuzic, 'The Talent Delusion'.					
	References Books					
	ibb, S., Human Resource Development: Foundations, Pro	ocess, Cont	text,			
3						
/	Crying D and Languagen V Hymnon Dagaynas Daylal	opment, S	age South			
A	cGuire, D. and Jorgensen, K., Human Resource Devel					
	sia, 2011.	.1				
M	<u> </u>	ent, 5 th Ed	ition, Tata			
2. $\frac{3^{r}}{A}$	^d Edition, Palgrave Macmillan, 2011.		age South			

4.	4. Rishipal, Training and Development Methods, S.Chand, 2011.								
5	Saks, A., Performance Management through								
5.	Cengage Learning, 2010.								
(Werner, J.M. and DeSimone, R.L., Human Resource Development, 5 th Edition,								
6.	Cengage Learning, 2012.								
Methods of Evaluation									
	Continuous Internal Assessment Test								
Internal	Assignments/mini project/practical								
Evaluation	demonstrations	40 Marks							
Evaluation	Seminars								
	Attendance and Class Participation								
External	End Semester Examination	60 Marks							
Evaluation	End Semester Examination	00 Marks							
	Total 100 Marks								
Methods of Assessment									
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept	definitions							
Understand/	MCQ, True/False, Short essays, Concept exp	planations Short summary or							
Comprehend	overview	Janations, Short Summary of							
(K2)									
Application	Suggest idea/concept with examples, Suggest	st formulae, Solve problems,							
(K3)	Observe, Explain								
Analyze (K4)	Problem-solving questions, Finish a procedure	e in many steps, Differentiate							
. ,	between various ideas, Map knowledge								
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justi	fy with pros and cons							
Create (K6)	Check knowledge in specific or offbeat situat Presentations	tions, Discussion, Debating or							

	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8
CO 1	M							M
CO 2			S		S			
CO 3			M		M			
CO 4	M	M		M				
CO 5						M	M	M

S-Strong M-Medium L-Low

								I		Marl	KS
Subject Code	Subject Name	Categ ory	L	Т	P	O	C r e d i t s	n s t . H o u r s	C I A	e	T o t a l
	Performance Management	Elective	3	-	-	1	3	3	25	75	100
		Objectives									
1	To summarize basic concepts of										
2	To employ, and design perform										
3	To interpret optimal use of per		_			_					
4	To elucidate role of Performan			_		n ai	ıd st	anda	rds	in plac	e.
5	To constitute and appraise high	To constitute and appraise high performance teams.									
UNIT	Details							No. o Hour		Cou Objec	
I	Introduction: Performance Management Definition – History, Dimensions of – Role in Organizations – Characteristics of an ideal Performance Management Systems – Challenges of a Poorly Implemented Performance Management System.							9		С	1
II	Performance Management Process: Defining Performance – Determinants of Performance – Approaches to Measuring Performance – Performance in Performance Management – Process of Performance Management – Performance Management and Human Resource Management.							9		C	2
III	Performance Planning: Ongoing support and coaching Theories of Goal-setting — Setting Performance Criteria — Components of Performance Planning - Objectives of Performance Analysis — Performance standards; BIS, ISO 9001/27001/14001/18001- Crisis Management-Performance Analysis Process.							9		C	3
IV	Performing Review and D Review and Discussion: Signif Review in Performance Mana Performance Review. Perform affecting Appraisals – Methods Rater Biases. Performance Objectives – Process – Ro	ficance of agement — nance Ratin and Errors Review	Peri Pr ngs: s – l	forn oce Fa Red cuss	nan ss acto ucii sior	of ors ng ns:		9		C	4

	Coaching in Performance Review.					
V	Managing Team Performance: Managing Team Performance: Types of teams and Implications for Performance Management – Purpose and Challenge of Team Performance Management – Rewarding Team Performance Implementing Performance Management System: Factors affecting Implementation – Pitfalls of Implementation – Traditional Practices in the Industry.	9	C5			
	Total	45				
	Course Outcomes					
Course Outcomes	On completion of this course, students will;	Program	Outcomes			
CO1	Recognize and apply performance management techniques.	POZ	2, PO6			
CO2	Design performance management process across various business units.	PO	2, PO8			
CO3	Formulate, comply and implement performance analysis tools and standards. PO2, PO4, P					
CO4	Construct performance review and employ Performance Management system.	PO1, PO5				
CO5	Critique team management strategies.	PO1, PO5				
	Reading List					
1.	Sir John Whitmore, 'Coaching for Performance'					
2.	Andrew S Grove, 'High output Management'					
3.	Camille Fournier, 'The Manager's Path'					
4.	Christopher D lee, 'Performance Conversations' References Books					
1.	Aguinis, H., Performance Management, 4 th Edition, Chicag 2019.	go Busines	s Press,			
2.	Jason Lauritsen, Unlocking High Performance: How management to engage and empower employees to reach the Edition, Kogan Page, 2018.	heir full po	otential, 1 st			
3.	T V Rao, Performance Management: Toward Organizati Edition, SAGE response, 2015.					
4.	Armstrong, M., Armstrong's Handbook of Performance Edition, Kogan Page, 2012.	e Manage	ement, 4 th			
5.	Madhu Arora, Poonam Khurana, SonamChoiden, Perform Happiness and Keeping Pace with Technology, 1st Edition		_			
6.	Hedda Bird, The Performance Management Playbook, 2022.					

	Methods of Evaluation						
	Continuous Internal Assessment Test						
Internal	Assignments/mini project/practical						
Evaluation	demonstrations	40Marks					
Evaluation	Seminars						
	Attendance and Class Participation						
External	End Semester Examination	60 Marks					
Evaluation	End Semester Examination	OU Warks					
	Total	100 Marks					
	Methods of Assessment						
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions						
Understand/	MCQ, True/False, Short essays, Concept explanations, Short summary or						
Comprehend	overview	planations, Short summary of					
(K2)	OVCIVICW						
Application	Suggest idea/concept with examples, Sugge	est formulae, Solve problems,					
(K3)	Observe, Explain						
Analyze (K4)	Problem-solving questions, Finish a procedur	re in many steps, Differentiate					
Analyze (K4)	between various ideas, Map knowledge						
Evaluate	Longer essay/ Evaluation essay, Critique or just	ify with pros and cons					
(K5)	Longer essay, Evaluation essay, entique of just	arry with pros and cons					
Crosto (V6)	Check knowledge in specific or offbeat situa	tions, Discussions, Debating or					
Create (K6)	Presentations						

	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PO 7	PO 8
CO 1		M				M		
CO 2		M						M
CO 3		M		M			M	
CO 4	M				S			
CO 5	M				S			

S-Strong M-Medium L-Low